

# Smart-CM Workshop at ECITL 2011, Thessaloniki 13 October 2011

Added value of SMART-CM for the Industry

The Transport & Logistic Industry

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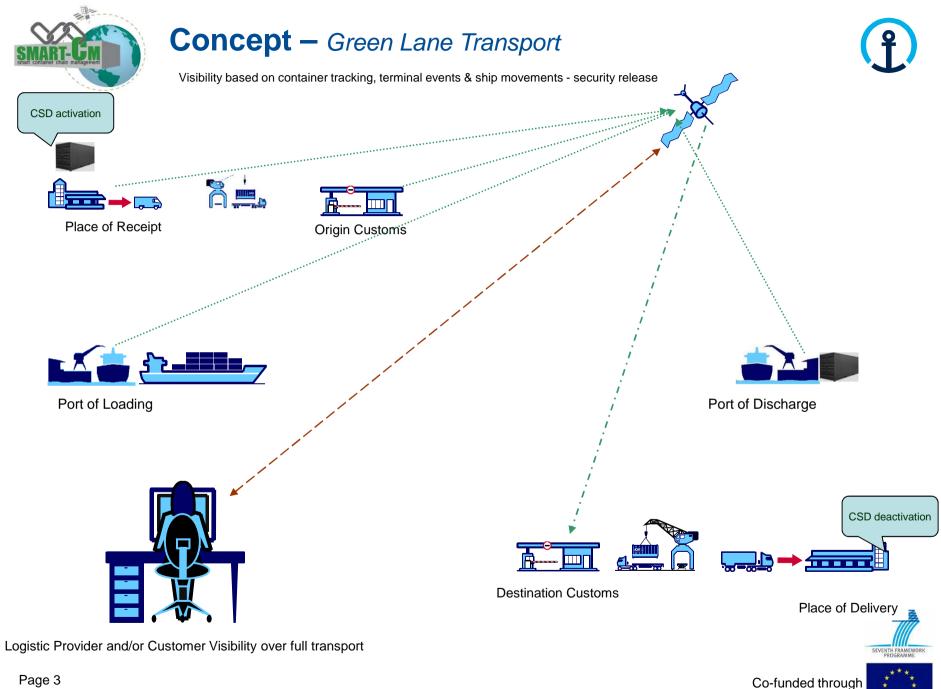


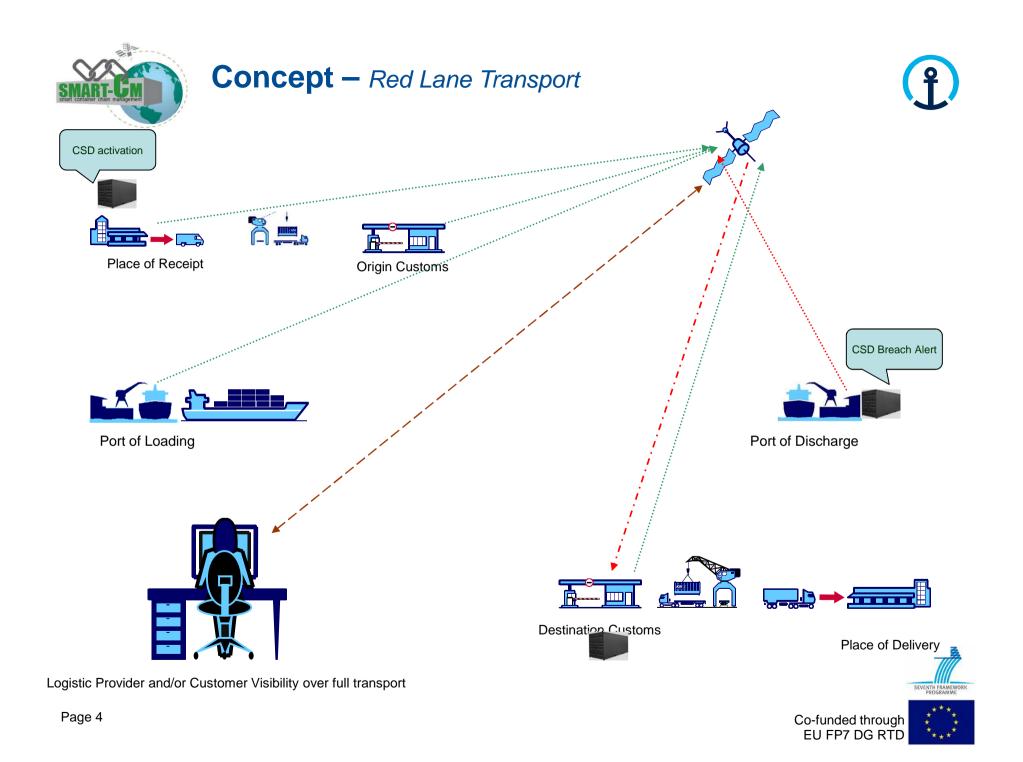


# Content

- Concept Green/Red Lane
- Target Group
- Long + Short Term Benefits
- Go to Market









## Target groups and benefits



Shipper / Consignee i.e. Customers

Full visibility over entire transport chain, including possible bottlenecks e.g. breach alert

Customs Authorities

➤ Early Green Lane decision on Importside; full visibility of secured transport; early action on breached containers

Terminal Operator

➤ Early Information conc. connecting transport mode, customs inspection, etc.

Logistic Provider / Forwarders

➤(Close to) Real-Time Tracking, early information on breaches, Reduce of "black holes" in the transport chain







## Long term benefits

improvement of reliability

Monetary benefit: mainly due to reducing of waiting times, unexpected i.e. not pre-noticed inspections. Additional: due to a better visibility the saftey stocks can be reduced (results in reduce of working capital)

The service can by sold by the logistic provider as a Value Added Feature and can result in long-term relationship between the customer and the forwarder.

Note: this requires true visibility, i.e. not only knowing where the load unit is, but also the **impact on the end-to-end logistics process**.

### Short term benefits

Bottelenecks are found out earlier

- →Less waiting times
- →Less container moves
- →Shorter stay in port





# Go to Market: Requirements, Drivers, ... Strategy



### Drivers:

Authorities e.g. Global Customs Authority, EC, etc.

#### CSD:

Technical feasibility to increase visibility, which also includes integration of other data-sources e.g. GPS information of the vessel (AIS); uniformity to communicate with the neutral platform

#### Costs:

If it is "legal" requirement the costs will be a minor issue, also in respect that the critical mass is then reached quicker

